



TRAVEL PLACES

TEAM TRAVEL SPECIALISTS

THE TRAVEL PLACES **ACADEMY**

Enter the exciting world of travel



THE TRAINING PROGRAMME

Travel Places – the leading travel specialists to the sports, media and entertainment sector – is looking for new talent to join our world-leading team and start a career in travel.

Would you like to work on the biggest sporting or music events across the globe? Our six-week fully paid academy training programme could help you take your first steps into a career in the travel industry, where you could join us in helping to make these events happen.

The academy training course is run by our learning and development team and completed full time at our offices in Worthing. Alongside the other trainees, you will spend six weeks receiving in-depth training on the various systems that are used for hotel booking, flight ticketing, ground transport and pricing, as well as a range of other skills that will set you on the path to become a travel and events consultant.

In addition, to help you settle into life as part of our friendly team, you will spend time learning about Travel Places and what we do and will be introduced to the different aspects of our business, the teams and people that work here.



WHO CAN APPLY FOR THE ACADEMY?

If you would like to start a career in travel, then we want to hear from you. No experience is necessary. All we ask is that you have the ability to work from our offices in Worthing, West Sussex and that you have passion and enthusiasm to learn the skills and expertise that will help you succeed in a new career.

Our previous academy trainees have joined us from a variety of backgrounds. Many have come straight from college or university, while others have left full-time jobs to train in something new and enter the exciting world of travel. In order to be successful in a future role, our travel academy trainees will usually possess:

- ⊗ Strong customer skills.
- ⊗ Positive and friendly approach.
- ⊗ Proactive in solving problems.
- ⊗ Strong organisational skills.



CAREER OPPORTUNITIES

Once classroom training is complete, our academy trainees spend time with each of our travel and events teams where they get to see the roles first hand and watch the consultants in action. We then place our trainees into a permanent role based on their individual skillset and the needs of our business.

Our travel and events consultants are responsible for a wide range of tasks, which include assessing the travel needs of clients and offering advice, arranging transport, booking accommodation, booking air tickets, as well as maintaining communication with the client and arranging payments and invoices.

There are few places as exciting as ours to work. In one day, our people can be working onsite with a Formula One team booking flights, managing hotel accommodation and meeting rooms for a Premier League Football Club, or supporting a high-profile singer attending a music festival.

Some of our clients include:



BECKY HILL



BRITISH OLYMPIC
ASSOCIATION



SAIL GP™

JASON DERULO



FORMULA-E



SPOTLIGHT ON OUR ACADEMY TRAINEES

I joined the academy training programme in January 2023. I always had a passion for travelling and studied travel and tourism at college but found it hard to get a job in the industry once college was over, so I went on to pursue other career paths.

My interest in travel never left, and fast forward 8 years I discovered Travel Places. I learnt more about the niche market we work in, and knew I had to find a way in. The academy programme gave me the perfect opportunity to do that.

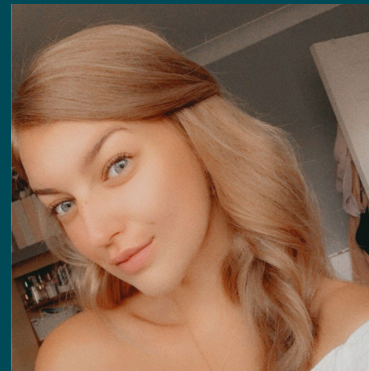
I did my training alongside other people from different backgrounds. We worked our way through each chapter together as a group, but also had extra 1-1 support when needed. The training was in-depth and really informative. And although I had no previous travel consultant experience, within three weeks I was able to confidently navigate around the technology and systems we use.

“I WOULD ADVISE ANYONE THINKING ABOUT APPLYING FOR THE ACADEMY TO GO FOR IT. THERE ARE FANTASTIC OPPORTUNITIES AT THE END OF IT, AND THE PEOPLE ARE LOVELY.”

Having successfully completed the academy, I now work in the operations team. We support our F1 division, setting up the upcoming races for the year, liaising with airlines to request flights for groups and working closely with clients to ensure their requests are fulfilled. No two days are the same – there are always different challenges and obstacles, but it’s so rewarding being able to sit back and watch the races knowing we helped contribute to getting the teams there.

It’s great working within a team that is as passionate about travel as I am. I love finding out about the destinations our clients are heading to – you learn a lot about many different places.

I would advise anyone thinking about applying for the academy to go for it. There are fantastic opportunities at the end, and the people are lovely. There is endless support both within the academy and in your role. When I first applied, I did worry that I was too old to try something new, but I don’t regret taking that leap one bit.



Kayla Vine

F1 Operations,
Academy trainee 2023

WORKING AT TRAVEL PLACES

We believe in providing a working environment that allows our people to grow, both professionally and personally, and makes them feel involved and valued. We take the health and happiness of our employees seriously and we are always evaluating new ways to ensure Travel Places is an amazing place to work. Alongside our standard benefits, we organise wellbeing campaigns that support our staff to look after their mental and physical wellbeing, organise fundraising events, offer time off for volunteering or sustainability initiatives, and run a calendar of social activities that help us to spend quality time together outside of work.

Our benefits include:

- ⊗ Competitive salaries
- ⊗ A fair, living wage for all
- ⊗ Bonus incentive scheme
- ⊗ Employee assistance programme
- ⊗ Staff socials
- ⊗ Travel discounts
- ⊗ Cycle to work scheme
- ⊗ Group personal pension scheme
- ⊗ Hybrid office / home working
- ⊗ Long service awards



HOW TO APPLY?

Our next Academy training course starts in September and we are now taking applications. No experience is necessary - just bring bags of enthusiasm to learn.

Go to www.travelplaces.co.uk/academy to find out more and register your interest. We will send you more details and an application form to complete your application. Contact us at info@travelplaces.co.uk if you have any questions or issues.

We are an equal opportunities employer and welcome applications from all suitably qualified persons regardless of their gender, race, colour, disability, identity, neurodiversity, age, nationality, union affiliation, and religion.

