

Head of Technology

About Travel Places

Travel Places is a specialist travel management company with over 45 years of experience delivering bespoke travel solutions for the sports and media industries. We are trusted by some of the world's most high-profile teams, brands, athletes and production companies to manage complex travel logistics with precision, care, and discretion.

Role Overview

The Head of Technology will drive improvements in operational efficiency, client satisfaction and commercial performance by leading the development, delivery, and optimisation of technology solutions across the business for both clients and staff.

The right candidate will be an experienced, proactive and highly organised technology leader, skilled in project management, strong in communication, confident in influencing change, and able to build trusted relationships while guiding teams through technical development and continuous improvement.

Key Responsibilities

- Work with Directors and management team to identify and prioritise key technology opportunities that support both short and long term business goals.
- Lead the planning, implementation and evaluation of technology projects, ensuring a clear return on investment, effective resource allocation and robust project governance.
- Oversee the development of Travel Places' proprietary tools, including managing third party developers, together with the development of commercial opportunities.
- Oversee project planning, budget management, and scheduling, ensuring transparent communication with stakeholders through appropriate project management tools.
- Manage relationships with suppliers, ensuring system updates, enhancements, and changes are communicated effectively to internal teams and clients.
- Oversee the ongoing management and implementation of the online booking tool (OBT), ensuring smooth onboarding and strong client support.
- Lead and develop the Business Agent Solutions (BAS) team, including resource planning, performance management, and regular 121s.
- Ensure knowledge of and adherence to ISO 27001, information security, cyber security, and privacy principles across the team and wider business.

- Maintain and develop strong relationships with travel technology suppliers to support operational and commercial objectives.
- Ensure staff receive relevant technical and commercial training to support their roles and the wider business strategy.

Key Requirements

- Experience in a similar senior technology or technical operations role.
- Proven experience in project management, including the use of project management tools.
- Demonstrable experience managing departmental and project budgets.
- Knowledge of travel systems and online booking tools.
- Understanding of both operational and technical aspects of the travel industry.
- Experience working within a technical environment, with exposure to software development, systems administration, or database driven applications. (Familiarity with FileMaker or similar platforms is desirable)

What We Offer

- Competitive salary
- Hybrid office / Home working
- Health cashback and Employee Assistance programme
- Group personal pension scheme
- Cycle to work scheme
- Staff social and wellbeing events
- Opportunities for professional development
- A collaborative and passionate team environment

How to Apply

If you feel you have the relevant skills, can work from our Worthing office, and are excited to join a respected travel brand supporting a variety of high-profile clients, we'd love to hear from you.

Please send your CV and covering letter to beckyt@travelplaces.co.uk by Friday 27 February 2026. We may close applications before the stated deadline if we receive enough suitable submissions. To ensure your application is considered, we recommend applying as early as possible. Please only apply if you are eligible to work in the UK.

Travel Places is an equal opportunities employer and provide an inclusive office environment where all employees can maximise their full potential to succeed based on their skills and talent. We therefore positively encourage applications from all suitably qualified and eligible job applicants.

