



TRAVEL PLACES

(Travel Places, in association with American Express Global Business Travel)

Travel Places (WS) Ltd, Podium House, 61 Chapel Road, Worthing, West Sussex, BN11 1HR

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TRAVEL PLACES END USER LICENCE TERMS

PLEASE READ THESE LICENCE TERMS CAREFULLY

BY USING OUR ONLINE PLATFORM(S), MOBILE APPLICATION(S), BOOKING TOOL(S), PORTAL(S) OR OTHER TECHNOLOGIES OR RELATED SERVICES PROVIDED BY US (**ONLINE TOOLS**) YOU AGREE TO THESE END USER LICENCE TERMS (**TERMS**). IF YOU DO NOT AGREE TO THESE TERMS DO NOT USE OUR ONLINE TOOLS.

Who we are

Travel Places (WS) Limited (**we, us or our**), are a limited company, registered in England and Wales under company registration number 01889481 and our registered office address is: Podium House, 61 Chapel Road, Worthing, West Sussex, BN11 1HR.

If you do not agree to these Terms, you must not use the Online Tools.

Use of Online Tools

You are granted, in accordance with these Terms, a limited, non-exclusive, non-transferable, non-assignable, non-sublicensable and revocable license to access, download, install, and use our Online Tools strictly in accordance with these Terms and any other agreements in place between you and us.

Other terms that may apply to you

The following documents also form part of these Terms:

- Our [Cookie Policy](#), which sets out information about the cookies used by the Online Tools.
- Our [Privacy Policy](#) which explains how we collect, use and store your personal data (as a user), as well as the personal data about travellers who you may book services for.

If you purchase services using the Online Tools, the **General Terms of Business** will be applicable, and in some instances, a service level agreement, depending on our agreement with you on how you book your travel services.

Support in relation to the Online Tools and how to tell us about problems

Support. For assistance with the Online Tools or help with making bookings or arrangements, please contact your Travel Places Account Manager.

Contacting us. If you wish to contact us for any reason please email us at info@travelplaces.co.uk or call 01903 832888

How we will communicate with you.

If we need to contact you, we may do so by any appropriate means, including email, telephone, SMS, post, online platforms, electronic messaging services, or any other form of communication, using the contact details you have provided to us.

Changes to these Terms

We amend these Terms from time to time. Every time you wish to use our Online Tools, please check these Terms to ensure you understand the Terms that apply at that time.

We may make changes to the Online Tools

We may update and change the Online Tools from time to time to reflect changes to our services, our users' needs and our business priorities.

We may suspend or withdraw our Online Tools

Some Online Tools are available free of charge, however access to certain Online Tools or specific functionality may require payment of applicable fees.

We do not guarantee that our Online Tools, or any content on them, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our Online Tools for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our Online Tools through your internet connection are aware of these Terms and other applicable terms of service, and that they comply with them.

We are not responsible for other websites you link to

The Online Tools may contain links to other independent websites which are not provided by us. Such independent sites are not under our control, and we are not responsible for and have not checked and approved their content or their privacy policies (if any).

You will need to make your own independent judgement about whether to use any such independent sites, including whether to buy any products or services offered by them.

You must keep your account details safe

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us.

Licence restrictions

You agree that you will:

- not copy the Online Tools, except as part of the normal use of the Online Tools or where it is necessary for the purpose of back-up or operational security;

- not translate, merge, adapt, vary, alter or modify, the whole or any part of the Online Tools nor permit the Online Tools or any part of them to be combined with, or become incorporated in, any other programs, except as necessary to use the Online Tools on devices as permitted in these Terms;
- not disassemble, de-compile, reverse engineer or create derivative works based on the whole or any part of the Online Tools nor attempt to do any such things, except to the extent that (by virtue of sections 50B and 296A of the Copyright, Designs and Patents Act 1988) such actions cannot be prohibited because they are necessary to decompile the Online Tools to obtain the information necessary to create an independent program that can be operated with the Online Tools or with another program (**Permitted Objective**), and provided that the information obtained by you during such activities:
 - is not disclosed or communicated without the Licensor's prior written consent to any third party to whom it is not necessary to disclose or communicate it in order to achieve the Permitted Objective; and
 - is not used to create any software that is substantially similar in its expression to the Online Tools;
 - is kept secure; and
 - is used only for the Permitted Objective;
- comply with all applicable technology control or export laws and regulations that apply to the technology used or supported by the Online Tools.

Acceptable use restrictions

You must:

- have proper authority to use the Online Tools (for example, be authorised to make bookings for other travellers whose bookings you arrange through use of the Online Tools);
- not use the Online Tools in any unlawful manner, for any unlawful purpose, or in any manner inconsistent with these Terms, or act fraudulently or maliciously, for example, by hacking into or inserting malicious code, such as viruses, or harmful data, into the Online Tools or any operating system;
- not infringe our intellectual property rights or those of any third party in relation to your use of the Online Tools, including by the submission of any material (to the extent that such use is not licensed by these Terms);
- not transmit any material that is defamatory, offensive or otherwise objectionable in relation to your use of the Online Tools;
- not use any part of the content in our Online Tools;
- not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text;
- not use the Online Tools in a way that could damage, disable, overburden, impair or compromise our systems or security or interfere with other users; and

- not collect or harvest any information or data from any of the Online Tools or our systems or attempt to decipher any transmissions to or from the servers running any of the Online Tools.

Intellectual property rights

All intellectual property rights in the Online Tools throughout the world belong to us (or our licensors) and the rights in the Online Tools are licensed (not sold) to you. You have no intellectual property rights in, or to, the Online Tools other than the right to use them in accordance with these Terms.

Our responsibility for loss or damage suffered by you

We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.

Different limitations and exclusions of liability will apply to liability arising as a result of the supply of Services, which will be set out in the Terms, or applicable service level agreement.

- We exclude all implied conditions, warranties, representations or other terms that may apply to the Online Tools or any content on it.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
 - use of, or inability to use, the Online Tools; or
 - use of or reliance on any content displayed on any of our Online Tools.

In particular, we will not be liable for:

- loss of profits, sales, business, or revenue;
- business interruption;
- loss of anticipated savings;
- loss of business opportunity, goodwill or reputation; or
- any indirect or consequential loss or damage.

We are not responsible for events outside our control. If our provision of the Online Tools are delayed by an event outside our control then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay. Provided we do this we will not be liable for delays caused by the event outside of our control.

We may end your rights to use the Online Tools if you break these Terms

We may end your rights to use the Online Tools at any time by contacting you if you have broken these Terms. If what you have done can be put right we will give you a reasonable opportunity to do so.

If we end your rights to use the Online Tools:

- You must stop all activities authorised by these Terms, including your use of the Online Tools.
- You must delete or remove the Online Tools from all devices in your possession and immediately destroy all copies of the Online Tools which you have and confirm to us that you have done this.
- We may remotely access your devices and remove the Online Tools from them and cease providing you with access to these.

We may transfer these Terms to someone else

We may transfer our rights and obligations under these Terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

You need our consent to transfer your rights to someone else

You may only transfer your rights or your obligations under these Terms to another person if we agree in writing.

No rights for third parties

These Terms do not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this agreement.

If a court finds part of this contract illegal, the rest will continue in force

Each of the paragraphs of these Terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

Even if we delay in enforcing this contract, we can still enforce it later

Even if we delay in enforcing these Terms, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these Terms, or if we delay in taking steps against you in respect of your breaking these Terms, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

Which laws apply to these Terms and where you may bring legal proceedings

These Terms, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

July 2026