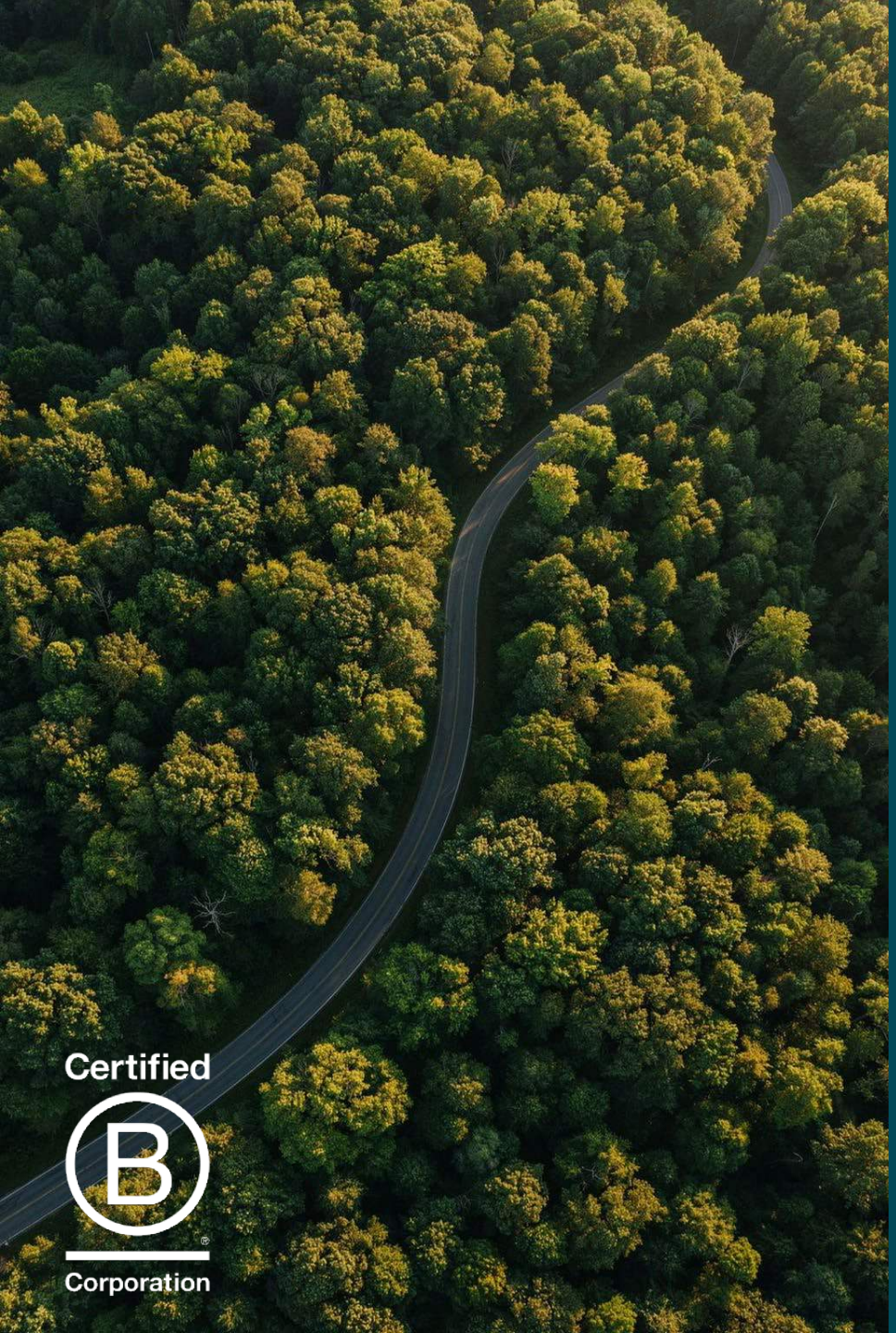


TRAVEL PLACES

OUR IMPACT STATEMENT

Travel and events have an impact — on resources, society and the environment. At Travel Places, we take responsibility for that impact. We actively work to minimise our footprint while creating positive environmental and social outcomes through responsible business practices, volunteering, sustainable procurement and community partnerships.

> We believe responsible travel can create positive outcomes for people, communities and the environment.



OUR IMPACT PURPOSE

Our goal is to help organisations move their people responsibly — reducing environmental impact while supporting communities locally and globally and helping our clients achieve their own sustainability objectives.

Environment

Minimising our carbon footprint and investing in long-term environmental benefit.

People

Creating a supportive, inclusive workplace where everyone can thrive.

Community

Making a positive contribution to the communities around us.

Partnerships

Collaborating with responsible suppliers who share our values and help us support our clients' sustainability objectives.

A HEALTHIER ENVIRONMENT

We are committed to reducing the carbon footprint associated with our operations and the services we deliver. We have introduced a range of initiatives and are taking practical steps to lower our environmental impact and reduce emissions, while investing in long-term environmental benefit. These include:

Energy & Resource Efficiency

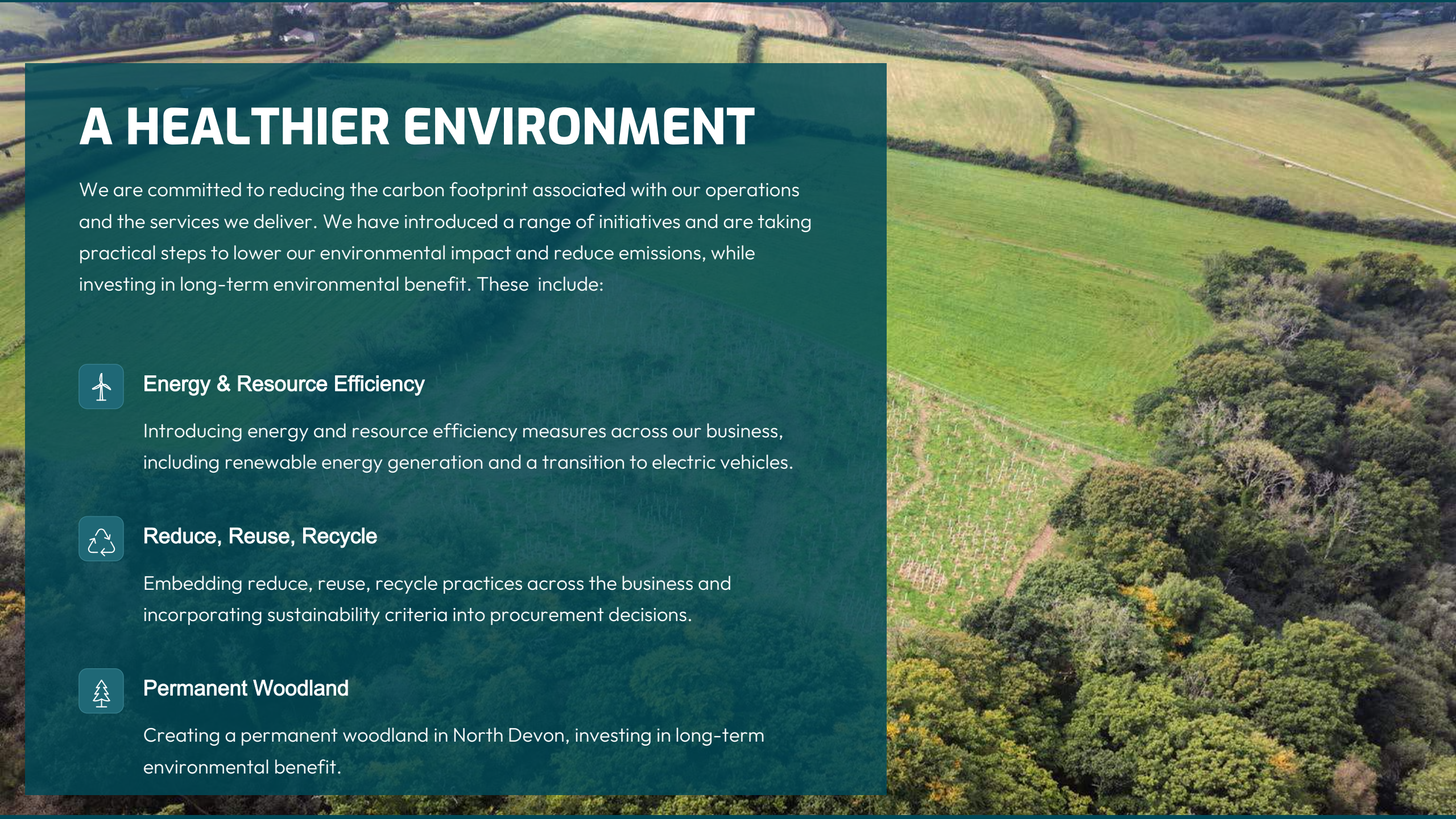
Introducing energy and resource efficiency measures across our business, including renewable energy generation and a transition to electric vehicles.

Reduce, Reuse, Recycle

Embedding reduce, reuse, recycle practices across the business and incorporating sustainability criteria into procurement decisions.

Permanent Woodland

Creating a permanent woodland in North Devon, investing in long-term environmental benefit.





SUPPORTING OUR PEOPLE

As a family business, our people are at the heart of everything we do. We are committed to creating a supportive, inclusive workplace where everyone feels valued, respected and able to thrive, regardless of background or circumstance.

Workplace Commitments

- Providing fair pay and equal opportunities
- Supporting wellbeing and work-life balance
- Offering development programmes to help our people grow

Travel Places Academy

Our Travel Places Academy helps create a more accessible and inclusive industry for all, creating opportunities and offering structured training and clear pathways for those wanting to start a career in travel.

STRENGTHENING OUR COMMUNITIES

We are committed to making a positive contribution to the communities around us. We support our chosen charities as well as the causes that matter most to our team by:

Paid Volunteering Leave

Offering paid volunteering leave for every employee to give back to the causes they care about.

Fundraising & Awareness

Supporting fundraising and awareness initiatives for charities and community causes.

Local Sports & Youth

Investing in a range of local sports and youth initiatives, supporting clubs, individuals and community groups to increase participation and access.



RESPONSIBLE PARTNERSHIPS & SUPPLY CHAIN

We recognise the influence we have within the travel industry and the importance of working collaboratively to drive change. We strive to collaborate with responsible suppliers and partners who share our commitment to sustainability, ethics, and transparency. As an ISO 20121-certified business, we use recognised frameworks to guide both our own operations and the advice we give to clients.

Sustainable Aviation

Partner with airlines exploring Sustainable Aviation Fuel (SAF) and lower-carbon solutions.

Green Accommodation

Work with accommodation providers that meet recognised environmental standards.

Carbon Reporting

Provide clients with carbon reporting tools and insights to support informed decision-making.

Sustainable Sourcing

We seek to work with suppliers who demonstrate strong environmental, social and ethical practices, recognising their role in driving positive impact

By working closely with our global network of partners, we help clients balance operational needs with their sustainability ambitions.

GOVERNANCE & ETHICS

We are committed to operating our business responsibly, transparently and with integrity. As a B Corp-certified organisation, we hold ourselves accountable to high standards of social and environmental performance, embedding these principles into our decision-making and governance structures. This means considering the impact of our actions on all stakeholders — including our clients, people, suppliers, communities and the environment.

We are guided by clear policies and frameworks, including our ISO 20121 certification, which supports sustainable event management and responsible business practices. We regularly review and evolve our approach to ensure we continue to meet these standards and drive meaningful progress.

Through strong governance, we aim to build trust, manage our impact responsibly and ensure that our commitment to doing business better is reflected in everything we do.

MEASURING OUR IMPACT

We recognise that creating meaningful impact is an ongoing journey. We are committed to continually reviewing and improving our approach and how we measure and manage our impact. We track key environmental and social indicators across our business and are working to strengthen our data, set clear targets, and improve transparency over time.

Track

Key environmental and social indicators across our business.

Strengthen

Our data quality and measurement systems over time.

Target

Set clear, measurable targets to drive meaningful progress.

Improve

Transparency in how we report and communicate our impact.



COMMITTED TO POSITIVE IMPACT

Our impact commitment is woven into every part of how we operate — from the energy we use and the suppliers we choose, to the communities we support and the people we employ. Our certifications as a B Corp and ISO 20121-certified business reflect our accountability to these standards.

> We believe travel can and should be a force for good — and we are committed to proving it through action, transparency and continual improvement.

Environment

Reducing our carbon footprint and investing in nature.

People

Fair, inclusive and supportive workplaces.

Community

Volunteering, sports and local investment.

Governance

Transparent, ethical and accountable leadership.



OUR APPROACH

Our Impact Statement provides an overview of the social and environmental outcomes we are working to achieve and the principles that guide our decision-making. It is supported by a range of policies, plans and management systems that help us put these commitments into practice, including our:

01

Sustainable Development Policy

02

Climate Action Plan

03

Responsible Procurement Framework

04

Stakeholder Engagement Framework

05

Governance and Ethical Business Policies

06

ISO 20121 Sustainable Event Management System

Together, these documents help ensure our commitments are translated into measurable actions, targets and continual improvement across the business.

Ongoing Review: This Impact Statement will be reviewed annually by the Executive Management Board and updated as required to reflect changes in our business, stakeholder expectations and impact objectives.



TRAVEL PLACES

GET IN TOUCH

Get in touch if you would like to know more about how we are working to increase our own positive impact and support our clients' objectives.

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Find out more

Certified B Corporation